

Using a Wireless Computer at the APS and Argonne Guest House

Visitor wireless Internet service is provided automatically once a computer has been registered, at the APS and Argonne Guest House. **For optimal support, we recommend registering your device during regular business hours.**

HOW TO Register for the Visitor Network:

1. **Connect to the “Argonne-guest” wireless network.**
2. **Launch a web browser and attempt to web browse to any URL.**
3. **Agree to the “Argonne Security and Privacy Notice”**
4. **Click “Here”**
5. **Fill in the registration form**
6. **Select “Yes” for email**
7. **Select the duration of your requested Internet access.**
8. **Submit the form**
9. **Reboot your computer to obtain network access.**

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Troubleshooting: Please check these settings:

1. Disable any web proxy configured in your browser for the duration of your visit.
4. Clear your browser cache.
5. Check that your computer is set to use DHCP to automatically obtain an IP address.
6. Check that you do not have statically configured DNS server(s). If so, delete the entries and change this setting to “Obtain DNS server address automatically”.
7. Old versions of web browsers are blocked at Argonne
8. If your browser is not reaching the registration web page, try accessing it directly at: <http://netreg.aps.anl.gov> and register here.
11. When you initially connect to the wireless network, your system is scanned. If you fail the Nessus vulnerability scan, you will be blocked and notified.

NOTE: For a wired connection, Ethernet cables are available for loan by APS-IT and for purchase at the Argonne Guest House Front Desk.

NOTE: Computers are provided in the common areas on every floor in the Argonne Guest House and in the APS Conference Center Lobby.

If you have tried the troubleshooting checklist above and continue to have problems:

Business hours: contact the APS Support Request phone line at (630) 252-9700 (8:30AM-5PM Monday - Friday).

After hours: Beamline users may contact the Main Control Room (630)252-9424.